



U.S. ARMY CORPS OF ENGINEERS
NORTH ATLANTIC DIVISION
FORT HAMILTON MILITARY COMMUNITY
GENERAL LEE AVENUE
BROOKLYN, NEW YORK 11252-6700

IN REPLY REFER TO

CENAD-PM-M

OCT 30 2000

MEMORANDUM FOR INSTALLATION SUPPORT WORKSHOP ATTENDEES

SUBJECT: Minutes of Installation Support Workshop, 17-19 October 2000

1. Thank you for taking the time to attend our Installation Support Workshop held at Ft. Monmouth, New Jersey from 17-19 October 2000.
2. The workshop was a great success because of your active participation during the three full days. I needed to understand your concerns and we heard you loud and clear. Our expectation was to improve teamwork between the United States Army Corps of Engineers and you, the customer. We succeeded!
3. The participants identified and addressed several challenges that we must face together. I listened intently to the summary presented on each problem area and your proposed solutions. Please be assured I will review each of these and work intently to resolve each concern in my area raised at the workshop.
4. I want to follow up with my commitment to you by providing the Minutes of the Workshop (Encl 1), an Attendee Listing (Encl 2), and the Action Plan (Encl 3).
5. One thread running throughout the workshop was the need for better communications. We will soon have an Installation Support button on the North Atlantic Division Internet Home Page. As soon as it is operational, we will let you know it is online and ready for you to visit.
6. Every single day, soldiers and their families depend on the work that you and I do together. Thanks to your participation, we are well on the way to developing even stronger working relationships and delivering a higher quality infrastructure to the installations we support.
7. Thank you again for attending this very important workshop. It was the first major step in building a strong working relationship. I look forward to many more.

3 Encls
as .

M. Stephen Rhoades
Brigadier General, USA
Commanding

*Our installation work
is important and
I am committed to
making our service
better*